(a) whether his Ministry is aware of the fact that the air passengers are unhappy because of poor inflight service and food served in Air India including the take off and landing of private Airlines are much better; and

(b) whether Government is also planning to improve the inflight service, food including comfortable flying in Air India?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL): (a) and (b) The Ministry of Civil Aviation has not received complaints about landing and take-offs of Air India Flights.

Although, on board services of the airline are at par with full service international carriers, the few complaints received are forwarded for appropriate action. The process of improvement in all areas of aircraft airworthiness, cabin service, safety drills etc. is continuous and is regulated appropriately.

Job loss in aviation sector

718. SHRI MOHD. ALI KHAN: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether employees of domestic airlines in the country are facing situation of loss of their jobs;

(b) if so, the reasons therefor; and

(c) the steps taken to protect the employees of airlines including those of private airlines?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL): (a) to (c) Employees management is a human resource matter of airlines. Ministry does not regulate such matters. However, Government does not foresee any situation of major loss of jobs in airlines.

Shortage of pilots

719. SHRIMATI HEMA MALINI: Will the Minister of CIVIL AVIATION be pleased to state:

(a) the details of steps being taken by Government to meet the acute shortage of trained pilots in the country; and

(b) whether it is a fact that due to crunch of pilots the aviation Industry will not be able to grow as per requirement?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL): (a) In order to have sufficient quality pilots over longer period of time, the Indira Gandhi Rashtriya Uran Akademi (IGRIA) is being modernised through upgradation of civil and electrical infrastructure and acquisition of additional trainer aircraft. IGRUA has also entered into a management contract with M/s. CAE, a reputed international organisation in this field, to professionalise its management. The Government has also decided to set up a world-class institute at Gondia in Maharashtra as Joint Venture Enterprise under the aegis of Airports Authority of India. The other flying clubs in the country